**OUR SERVICES** 



# **European Daily Roaming Services**

#### O2 TravelFee

TravelFree is our enhanced version of Roam Like At Home(RLAH). It is relevant to all member countries of Europe Zones 1 and 2, plus a selected number of additional destinations outside of Europe, such as Australia, South Africa, and USA. When roaming within an inclusive destination, this service enables access to your domestic bundles and rates as if you were at home. TravelFree is available on selected O2 and Vodafone tariffs.

### **TravelFree Inclusive Destinations:**

Europe Zone 1: Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus (excluding Turkish sector), Czech Republic, Denmark, Estonia, Finland, France, French territories (French Guiana/ Guadeloupe/Martinique/Mayotte/Reunion and Saint Martin), Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy (inc. Vatican City), Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal (inc. Madeira), Romania, Slovakia, Slovenia, Spain (inc. Balearic Islands), Sweden.

Europe Zone 2: Guernsey, Jersey, Isle of Man, Faroe Islands, San Marino, Switzerland

Worldwide: Albania, Anguilla, Antigua, Aruba, Australia, Barbados, Bermuda, Bosnia & Herzegovina, Canada, Cayman Islands, Dominica, Ghana, Grenada, Jamaica, Kenya, Lesotho, Mexico, Montserrat, Mozambique, Netherland Antilles, New Zealand, South Africa, St Kitts and Nevis, St Vincent, St Lucia, Trinidad & Tobago, Turkey, Turks and Caicos, US Virgin Islands, USA.



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### **Vodafone** European Travel Select (ETS)

ETS covers the same destinations as Roam Like At Home but is chargeable at £2.31 ex. VAT per day when triggered by usage in the EU in one of the listed destinations. It allows the customer to use their UK allowance in Europe Zones 1 and 2; however,The Republic of Ireland and Isle of Man are excluded from ETS and remain inclusive destinations within our tariffs. ETS is also aligned with World Travel Select (WTS).

### **European Travel Inclusive Destinations:**

Europe Zone 1: Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus (excluding Turkish sector), Czech Republic, Denmark, Estonia, Finland, France, French territories (French Guiana/Guadeloupe/ Martinique/Mayotte/Reunion and Saint Martin), Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy (inc. Vatican City), Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal (inc. Madeira), Romania, Slovakia, Slovenia, Spain (inc. Balearic Islands), Sweden.

Europe Zone 2: Guernsey, Jersey, Isle of Man, Faroe Islands, San Marino, Switzerland.



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# **European Daily Roaming Services**

#### The European Roaming Services COVER the following:

- · Access to domestic data bundles. Fair usage policy applies.
- Access to domestic calls & text bundles including usage back to the UK (to any UK mobile
  or a standard fixed-line number, e.g., 01, 02, 03) and other destinations "In Zone" (mobile/
  standard fixed-line numbers only)
- Received calls & texts
- Calls to emergency services (i.e., 999 or 112)
- Calls to UK freephone numbers
- Calls to voicemail
- Domestic out-of-bundle rates\*

#### Our European Roaming Services do NOT COVER the following:

- Calls to non-geographical and premium numbers
- Calls and texts to worldwide destinations (ROW Zones 1-4)
- Calls and texts to another EU zone from an EU zone (i.e., from Zone 1 to Zone 2)

\*Roaming calls that fall outside of inclusive allowances, or that are directed out of zone, are rated based on UK international call rates. Qualifying international or roaming bundles, where available and applied, will be utilised in advance of out of bundle rating.

Learn more here

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